



# IMPOA Survey 2023

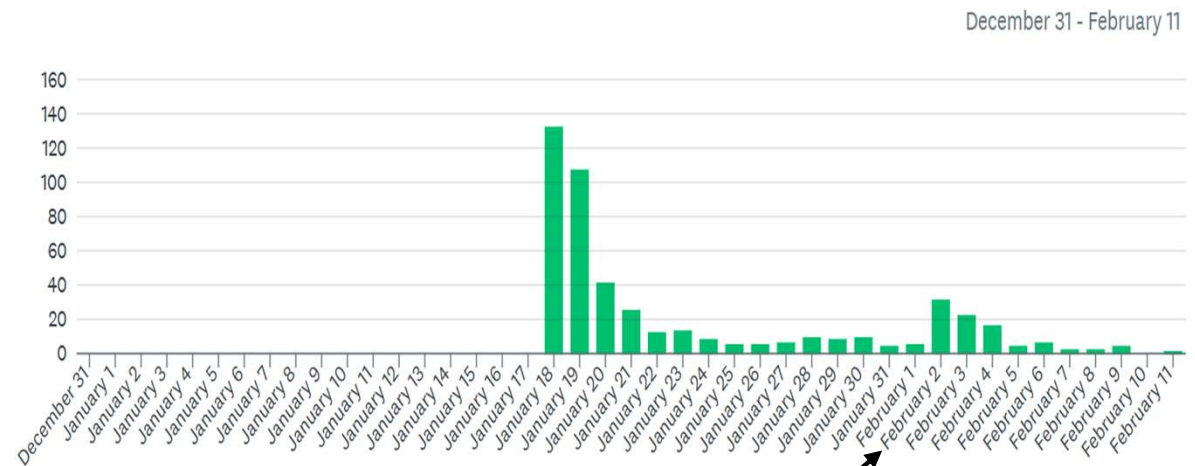
- Saturday, March 11, 2023



# Survey Summary

- Date Created: Tuesday, October 25, 2022
- 477 responses representing 688 properties
- 30 questions
- 5m 42s time to complete
- Most skipped question: 30

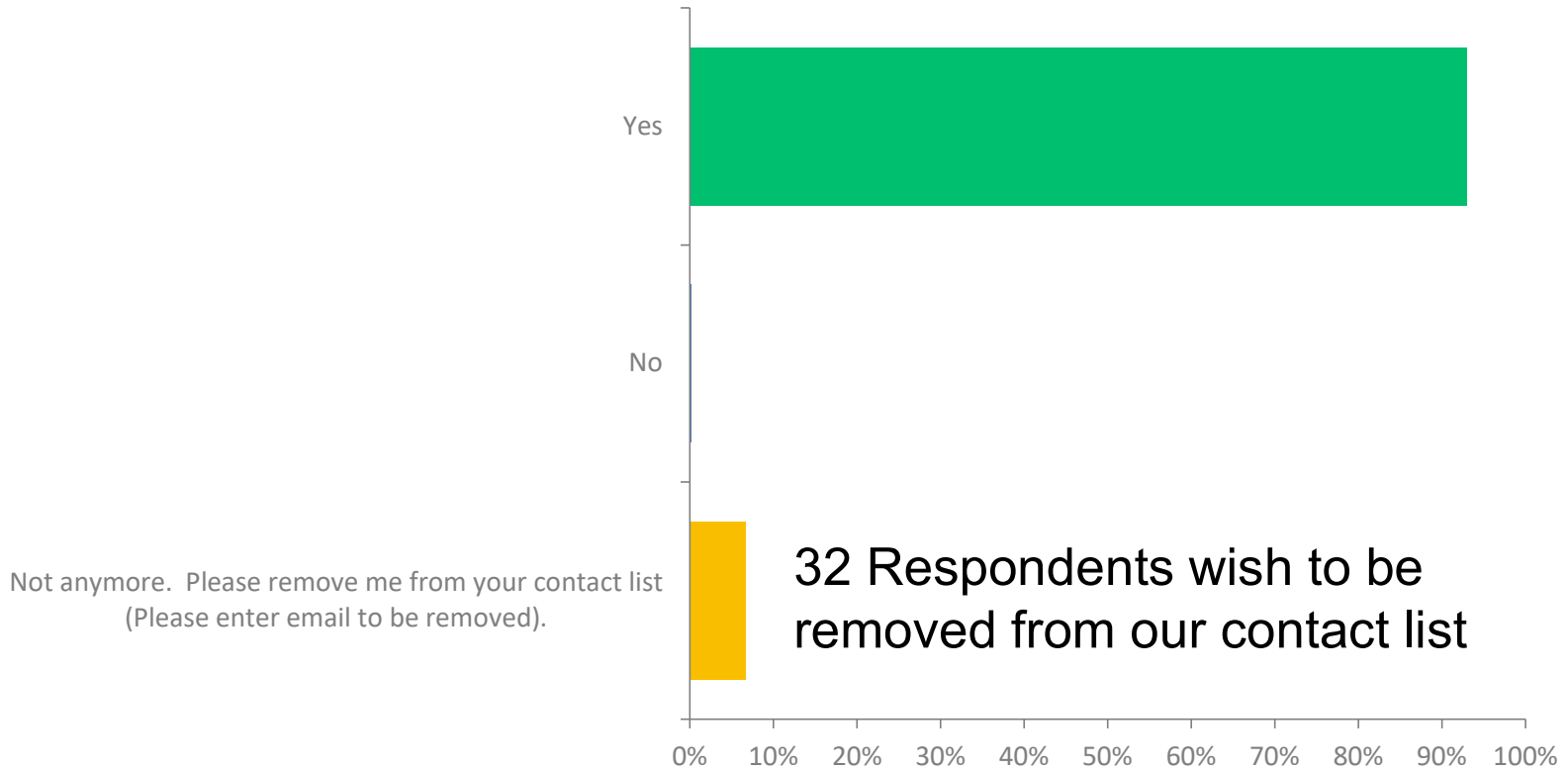
Responses Volume



Reminder sent

# Q1: Are you an Indian Mountain Property Owner?

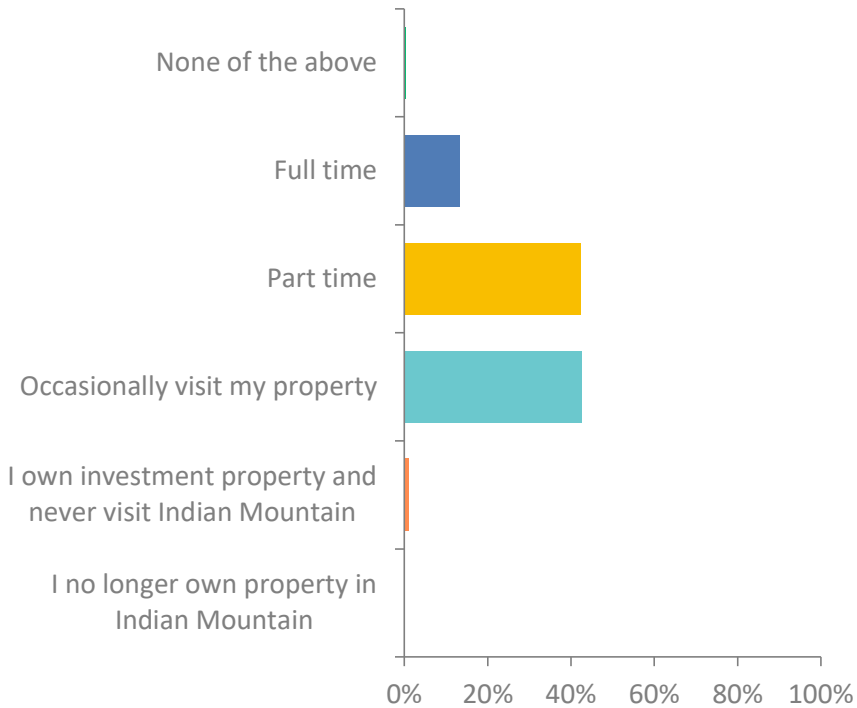
- Answered: 475 Skipped: 2





# Q5: What is your resident status?

• Answered: 475 Skipped: 2

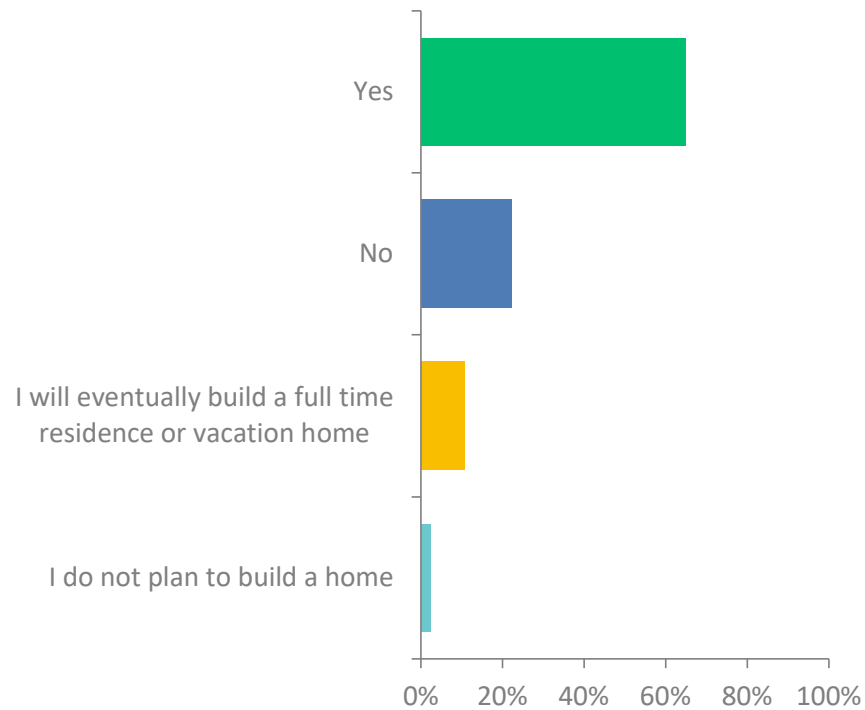


| ANSWER CHOICES  | RESPONSES  |
|---|------------|
| None of the above   | 0.42% 2    |
| Full time   | 13.47% 64  |
| Part time   | 42.32% 201 |
| Occasionally visit my property                            | 42.53% 202 |
| I own investment property and never visit Indian Mountain | 1.05% 5    |
| I no longer own property in Indian Mountain               | 0.21% 1    |
| TOTAL   | 475        |



## Q6: I have a home on my property.

- Answered: 474 Skipped: 3



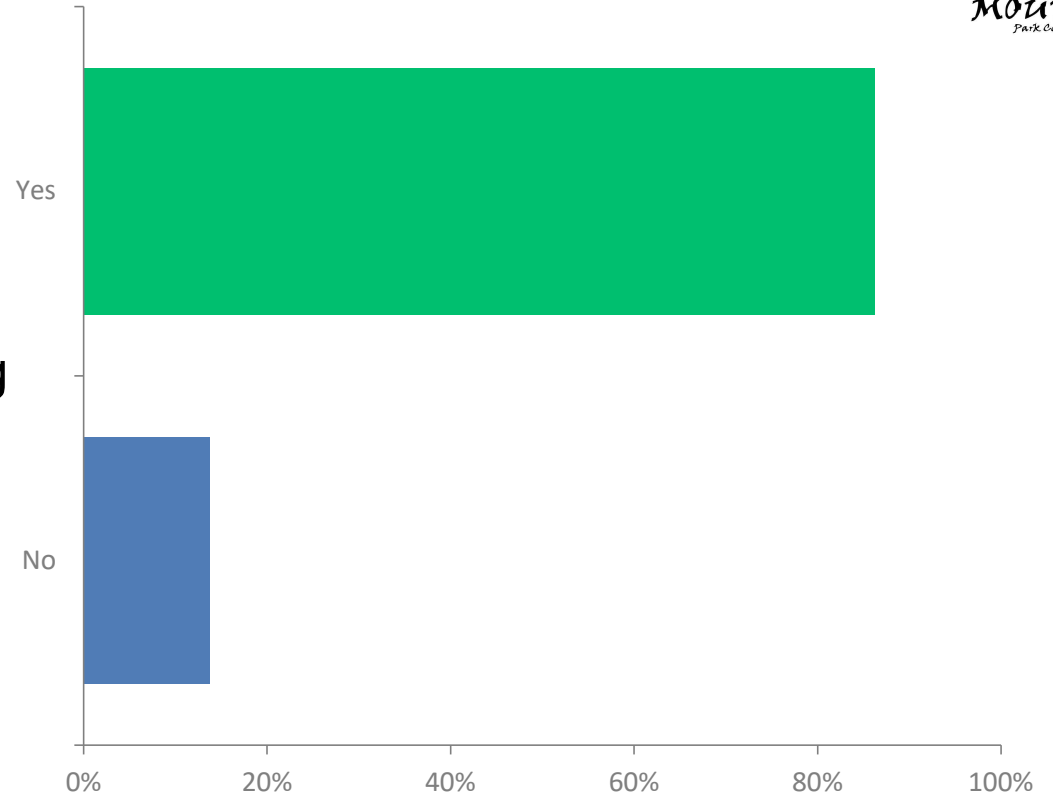
65% have a home on the property  
11% plan to build



Q3: Are you a "member in good standing" (paid up on IMPOA voluntary dues)?

Answered: 471 Skipped: 6

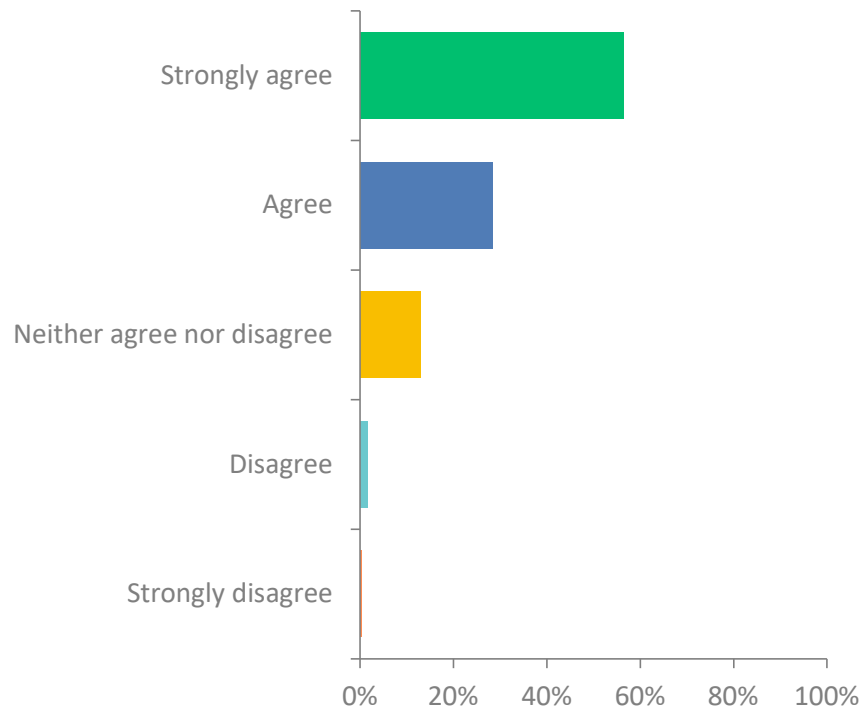
86% members in good standing



Q4: I see the value in being a member in good standing.



- Answered: 469 Skipped: 8

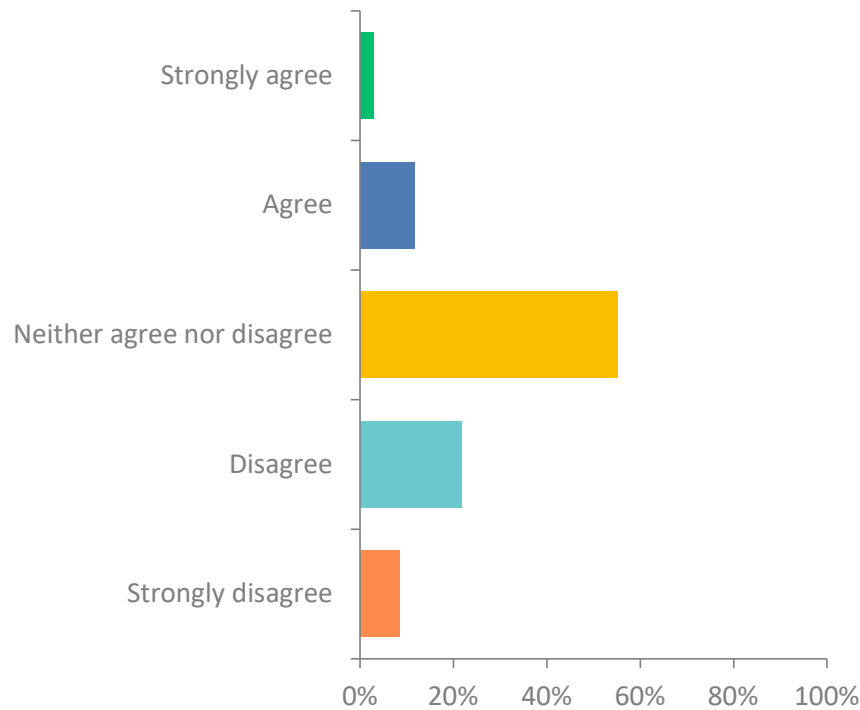


85% agree/strongly agree

# Q7: I have issues I'd like to bring to the IMPOA board's attention



- Answered: 473 Skipped: 4



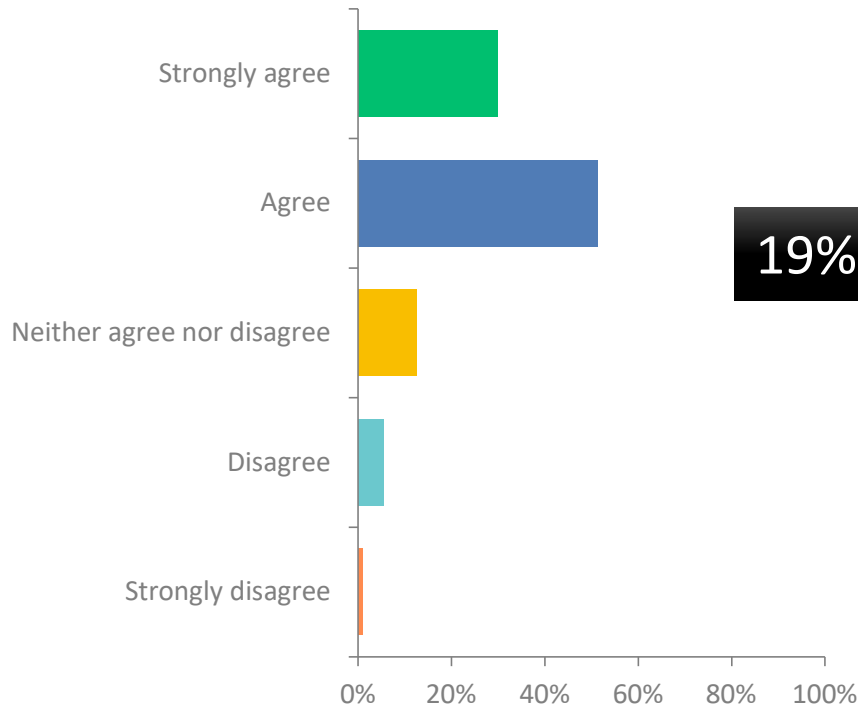
15% agree/strongly agree they have issues  
They'd like to present to the board



# Q8: I know when and where the IMPOA board meets



- Answered: 472 Skipped: 5

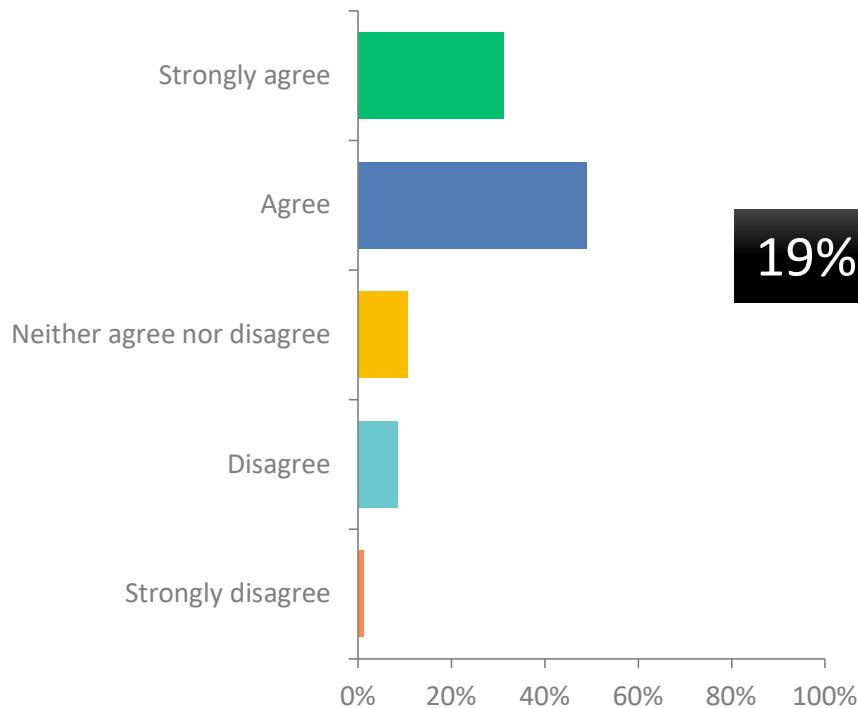


19% don't know where or when we meet



# Q9: I know where to find the minutes from the IMPOA board meetings

- Answered: 473 Skipped: 4

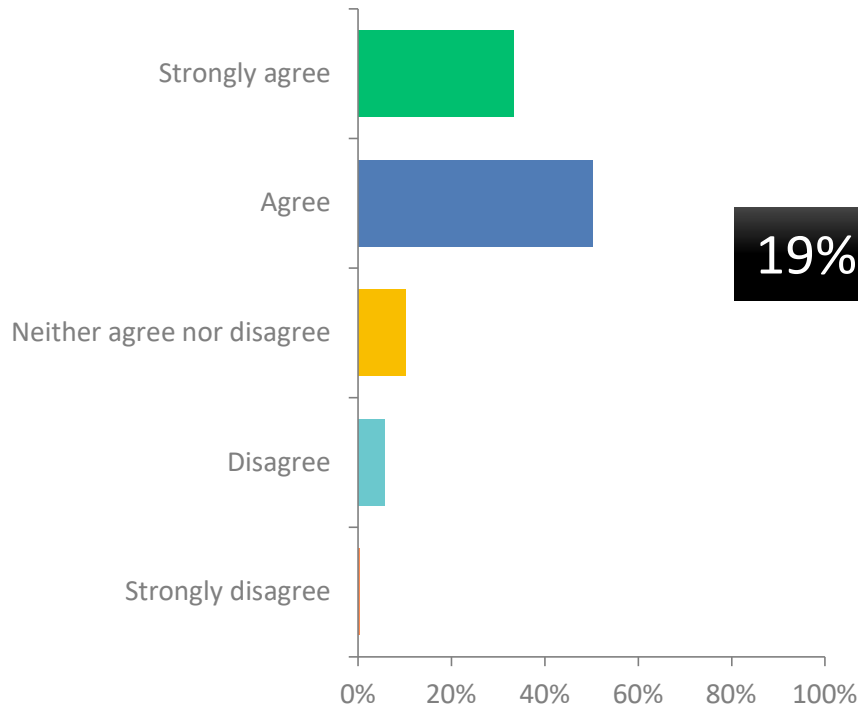


19% don't know where or when we meet



# Q10: I am familiar with the IMPOA.net website and where to get important information

• Answered: 471 Skipped: 6

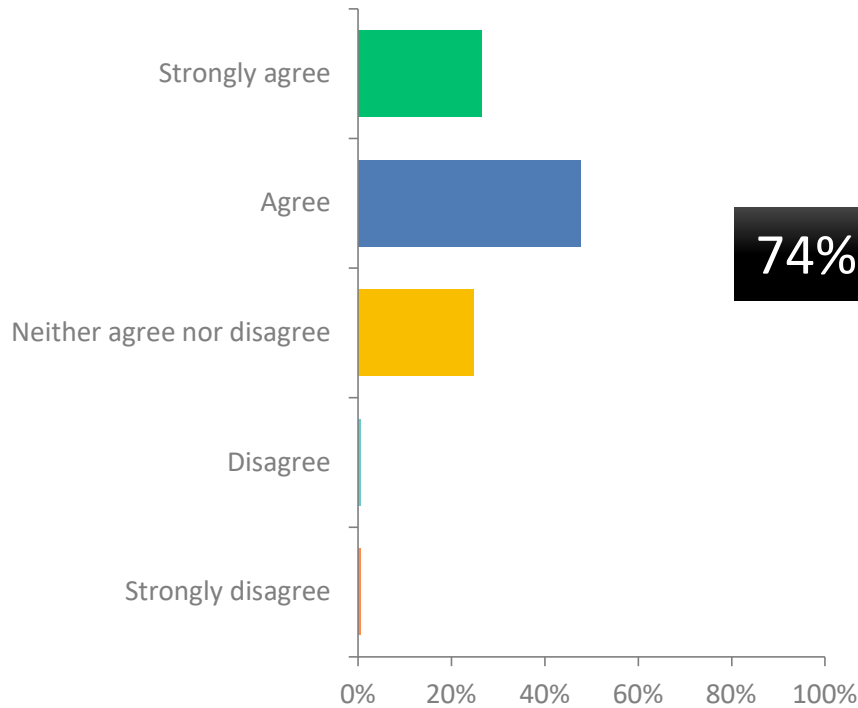


19% are not familiar with the website



# Q11: I want to support and contribute to the Indian Mountain Community

• Answered: 474 Skipped: 3

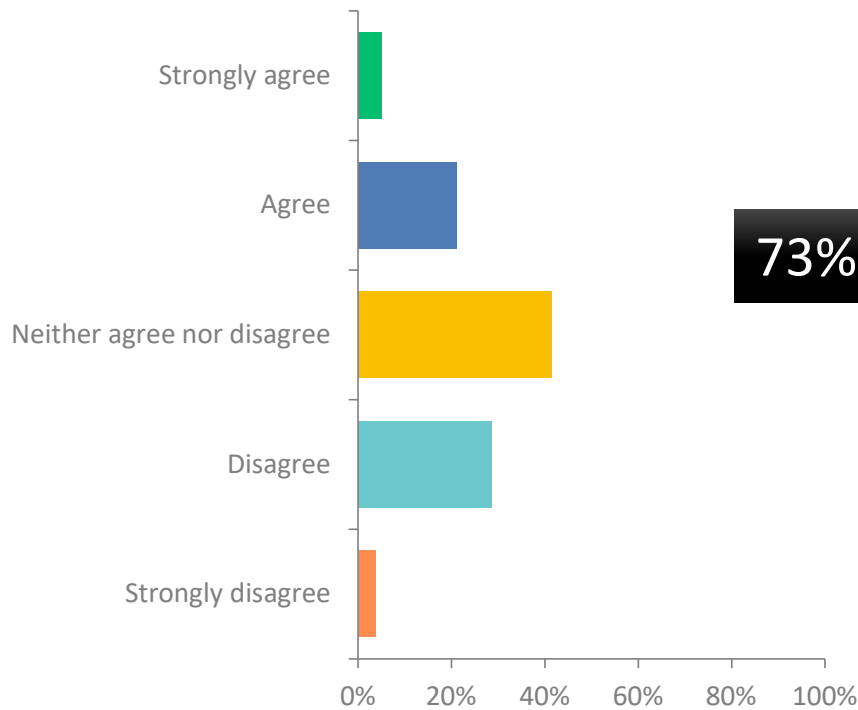


74% want to get involved



# Q12: I know who is on the IMPOA board and how they became members of the board

• Answered: 474 Skipped: 3

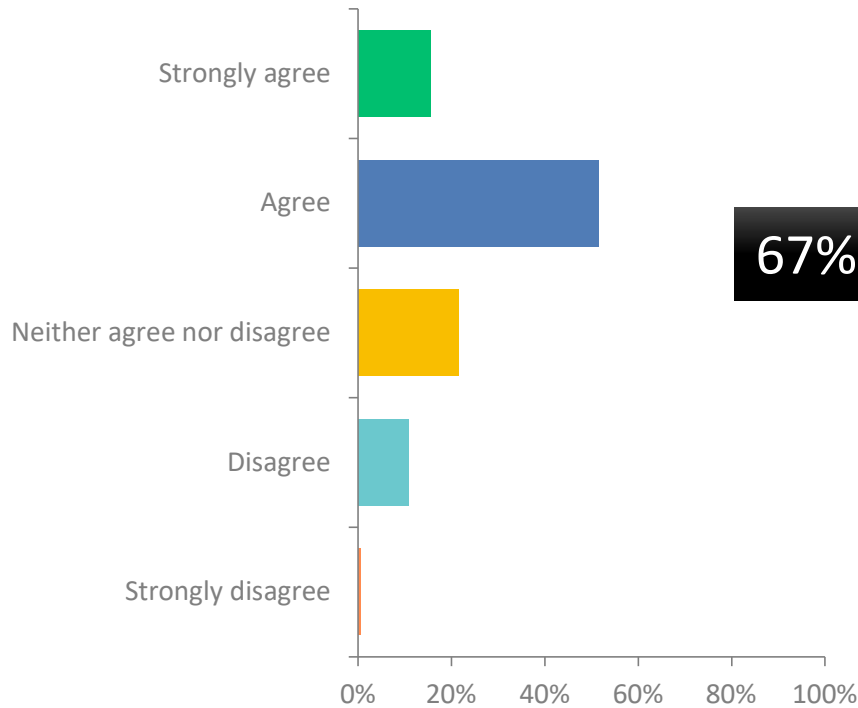


73% don't know how we got on the board



# Q13: I know how to communicate with the IMPOA board

• Answered: 472 Skipped: 5

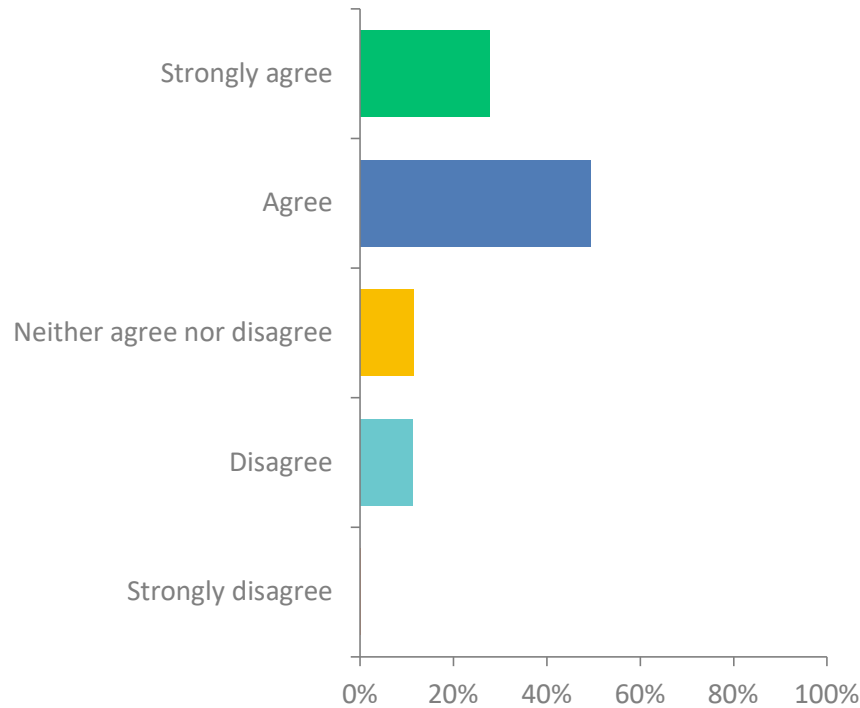


67% know how to communicate with us



Q14: I know what a "Firewise Community" is and how it benefits me as an Indian Mountain Property owner.

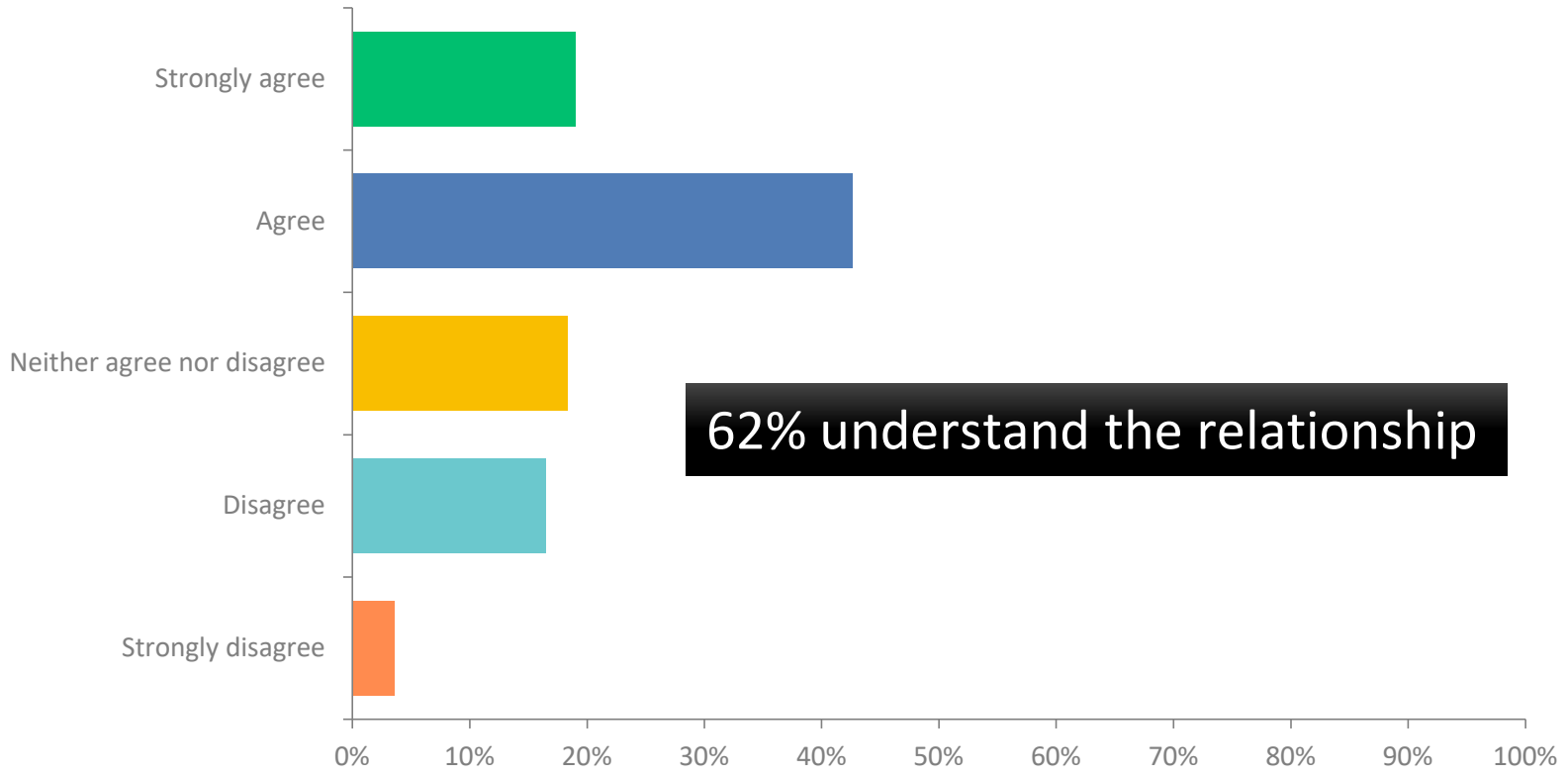
- Answered: 474 Skipped: 3



23% don't know about Firewise



# Q15: I understand how the IMPOA and the IMMD are related

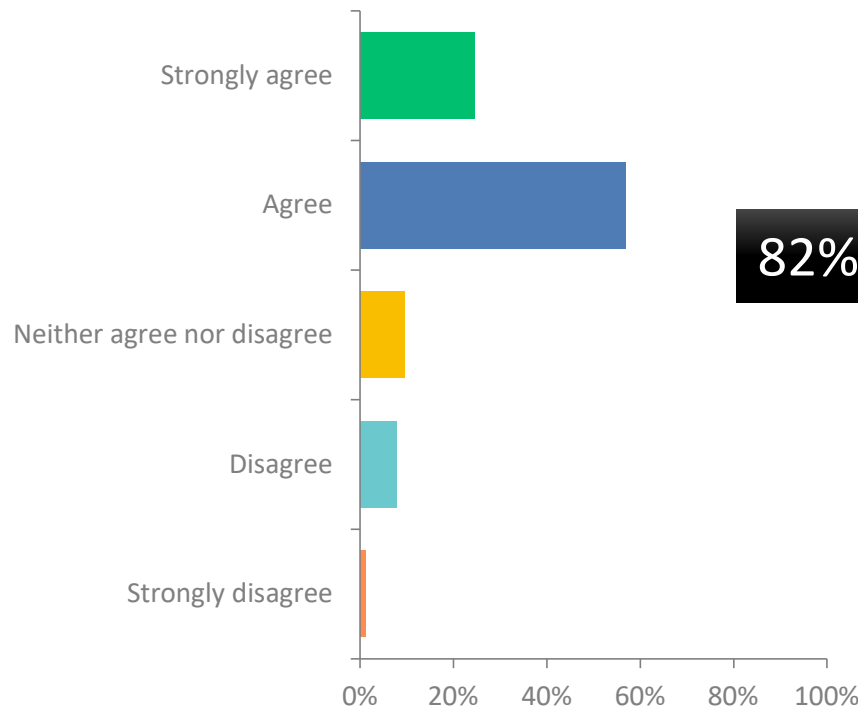






# Q16: I understand what amenities I have access to as a property owner in Indian Mountain

• Answered: 472 Skipped: 5

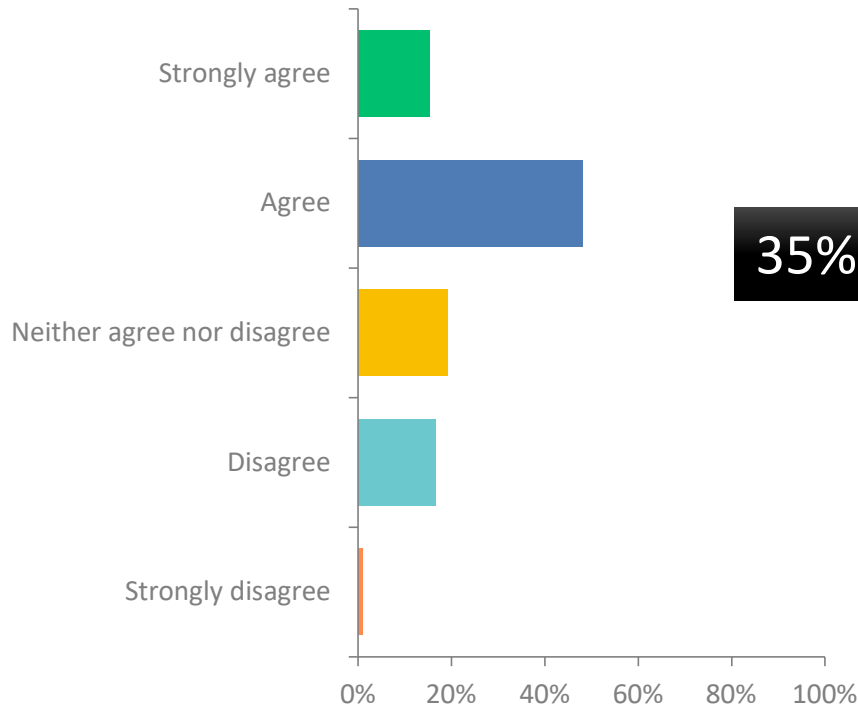


82% know about IM amenities



# Q17: I know how to report a problem or concern with an Indian Mountain amenity

• Answered: 473 Skipped: 4

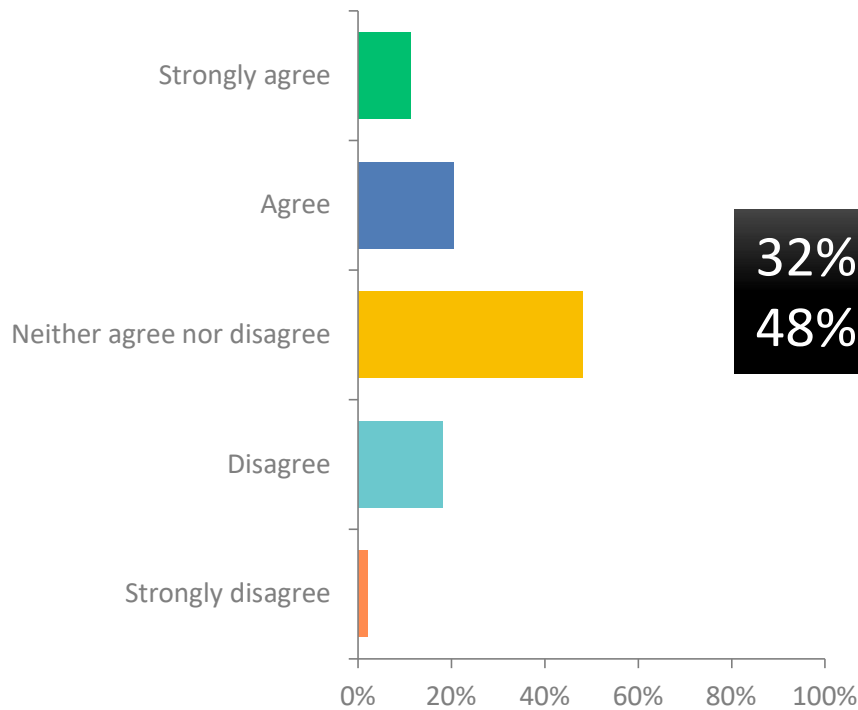


35% don't know how to report a problem



# Q18: I want to participate in the IMPOA led chipping program

- Answered: 472 Skipped: 5

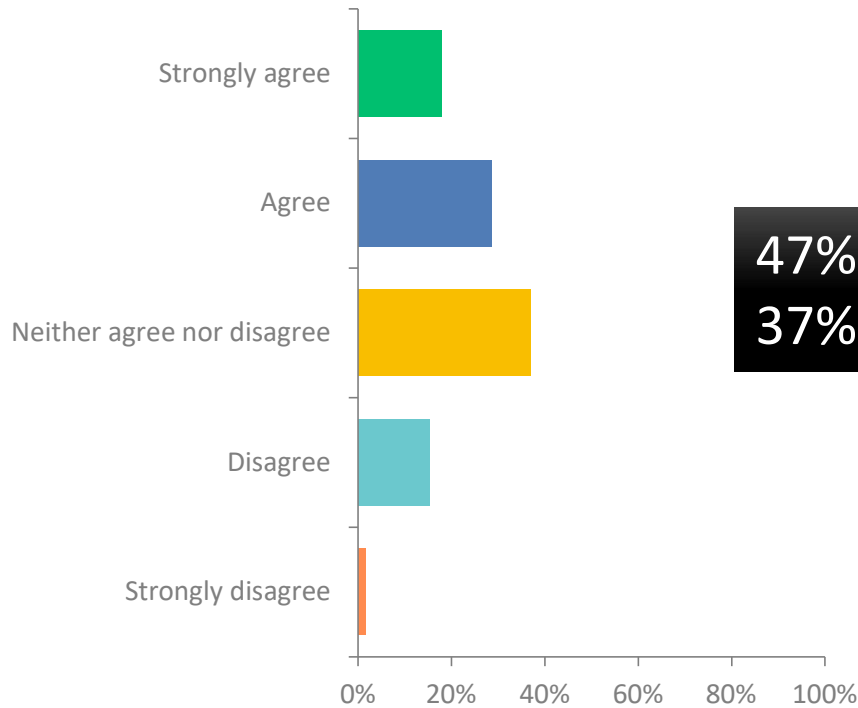


32% want to participate in the chipping program  
48% don't know



## Q19: I want to participate in the Indian Mountain Burn Pit program

- Answered: 474 Skipped: 3

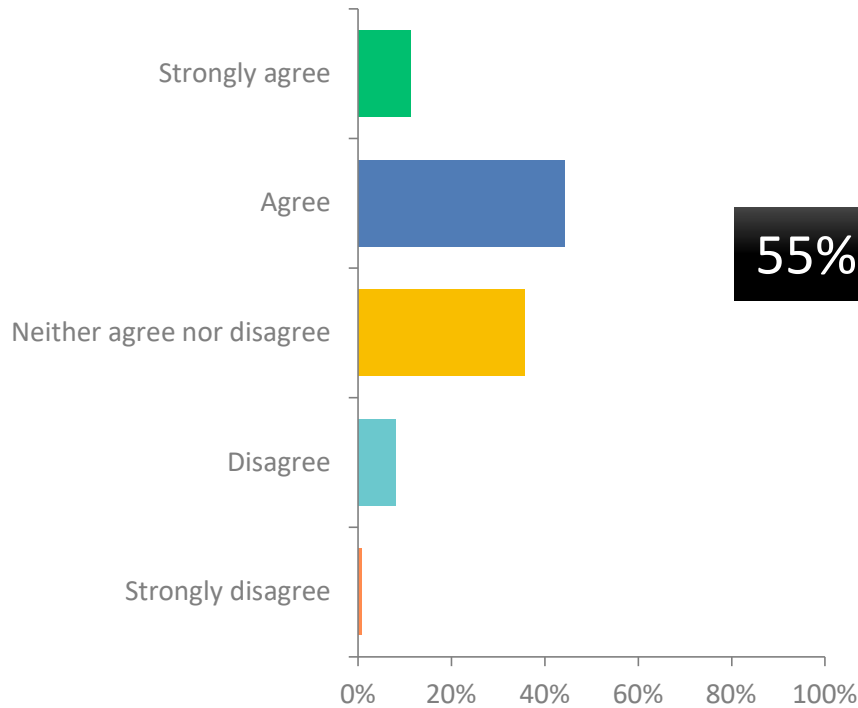


47% want to participate  
37% don't know

# Q20: I feel a sense of affiliation with my Indian Mountain Community



- Answered: 474 Skipped: 3

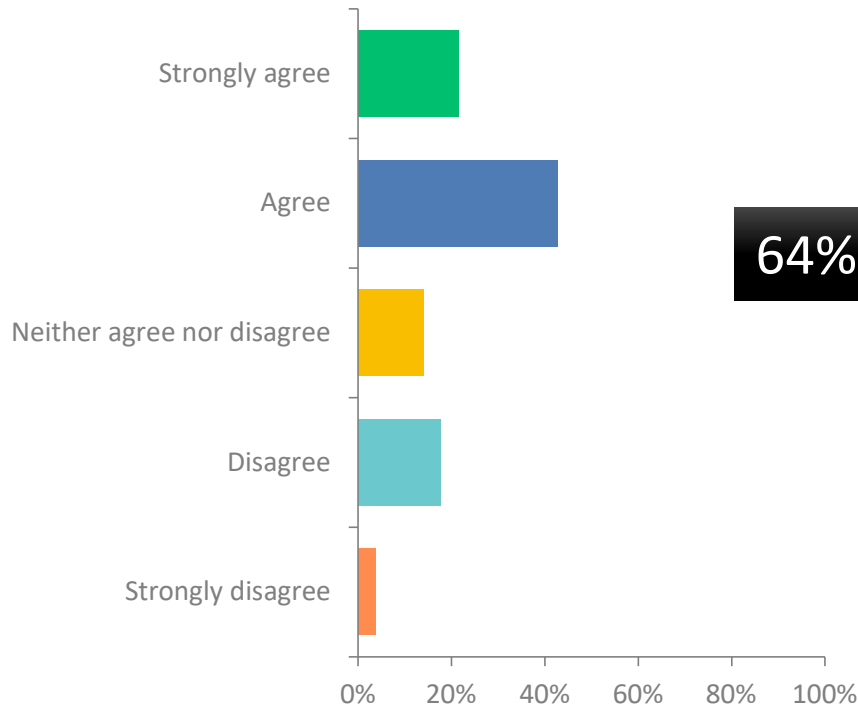


55% feel a sense of affiliation



# Q21: I am aware the IMPOA uses Next Door to communicate events and important information

• Answered: 474 Skipped: 3

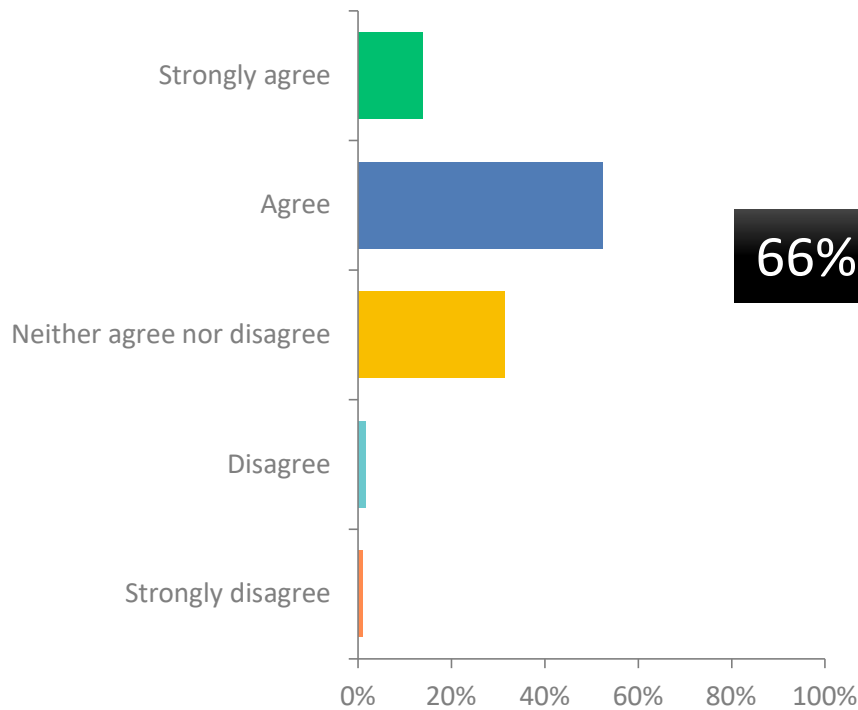


64% know we're on NextDoor



# Q22: I am satisfied with the quantity and quality of the community events in Indian Mountain

- Answered: 472 Skipped: 5

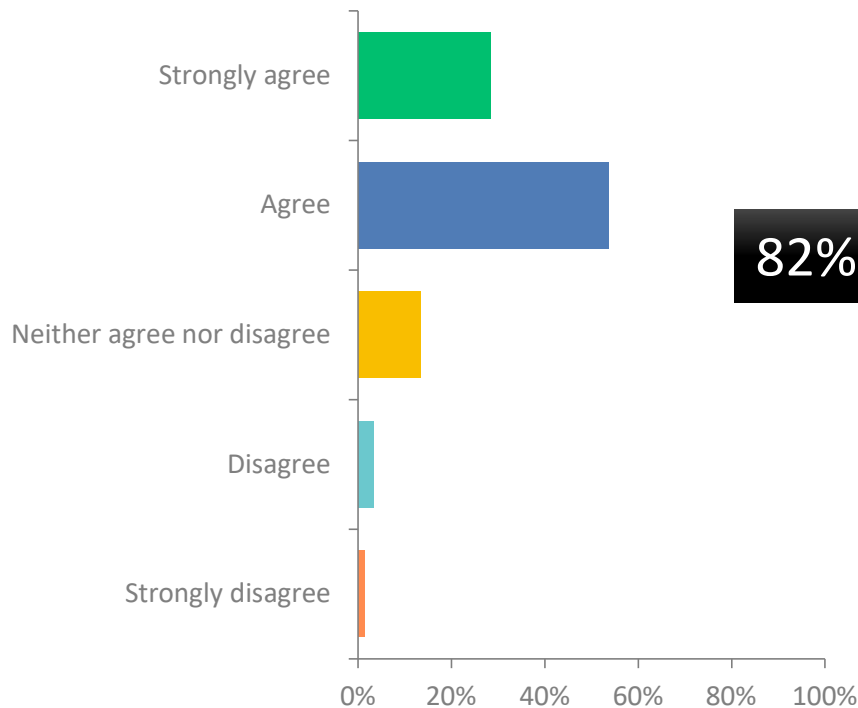


66% are satisfied with IM events



Q23: I understand that Indian Mountain Amenities are for property owners and non-paying guests only (i.e. short term rental tenants prohibited from using Indian Mountain amenities)

- Answered: 473 Skipped: 4



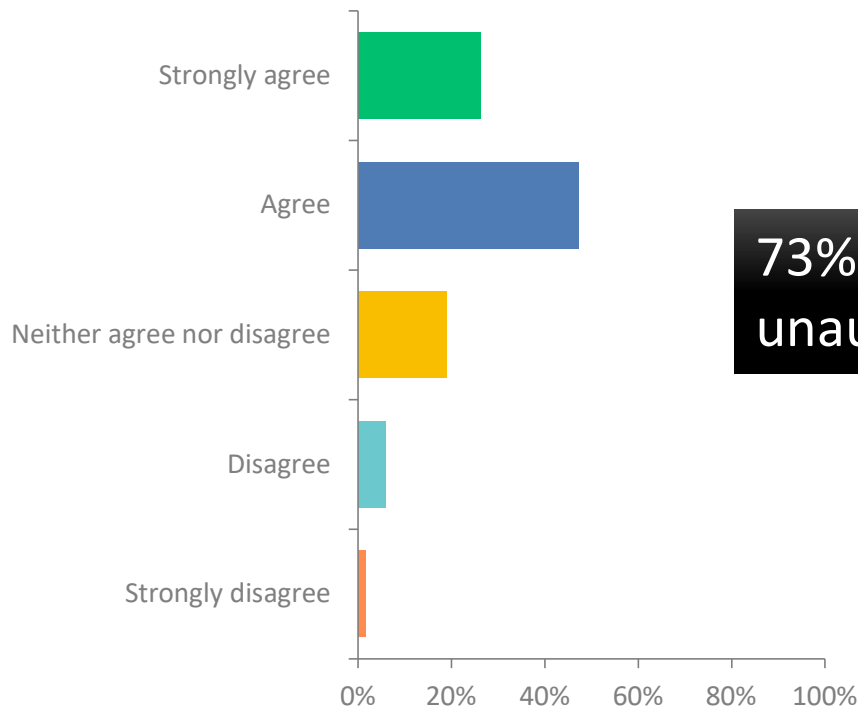
82% know who's allowed to use the amenities





Q24: I understand that my privileges to use of Indian Mountain amenities can be revoked if I permit paying guests to use them (ex. Air BnB and other short term rental tenants).

- Answered: 471 Skipped: 6

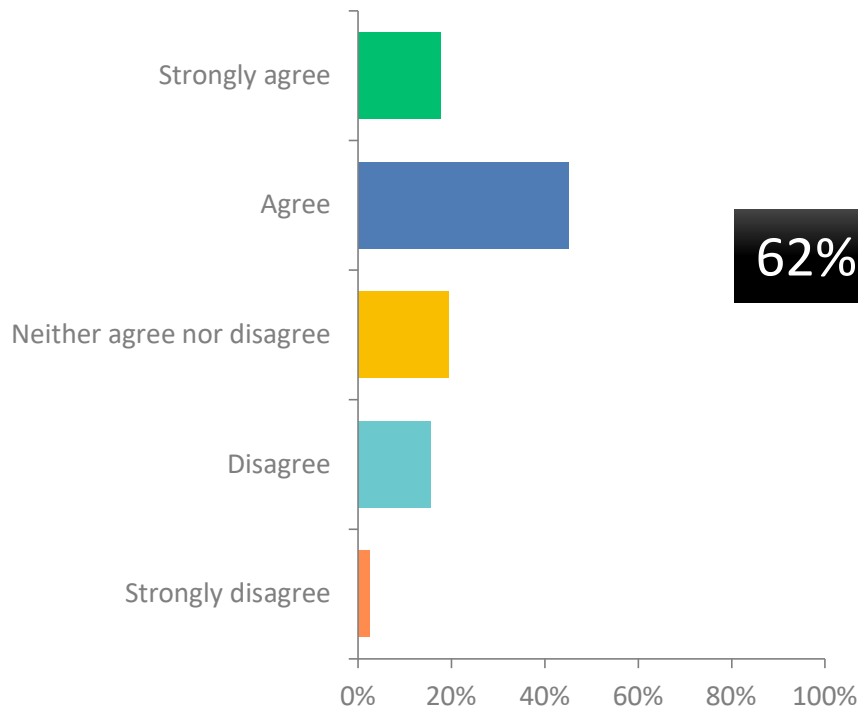


73% know the potential consequences for unauthorized use



# Q25: I know how to gain access to the IMMD provided amenities

• Answered: 471 Skipped: 6

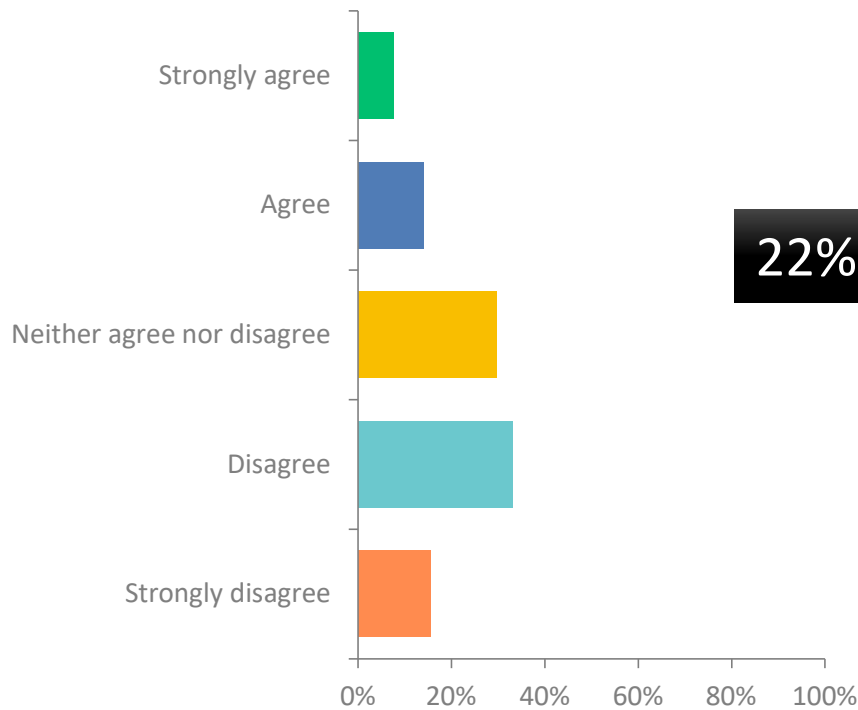


62% know how to gain access to amenities

# Q26: I have issues with Livestock coming on my property and causing damage



- Answered: 473 Skipped: 4

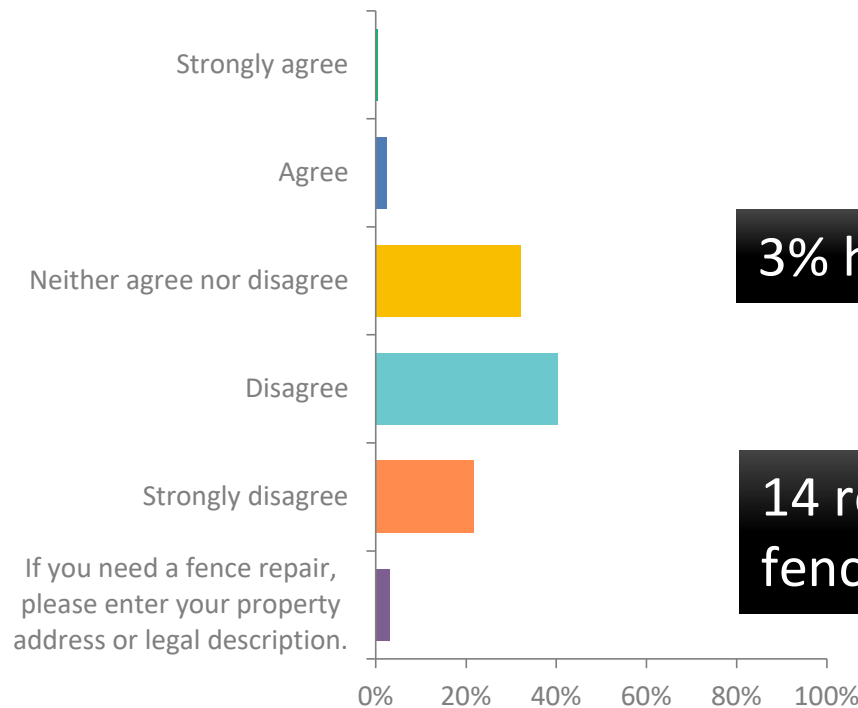


22% have issues with livestock



# Q27: I live on an Indian Mountain boundary and there is a fence that needs repair

• Answered: 467 Skipped: 10



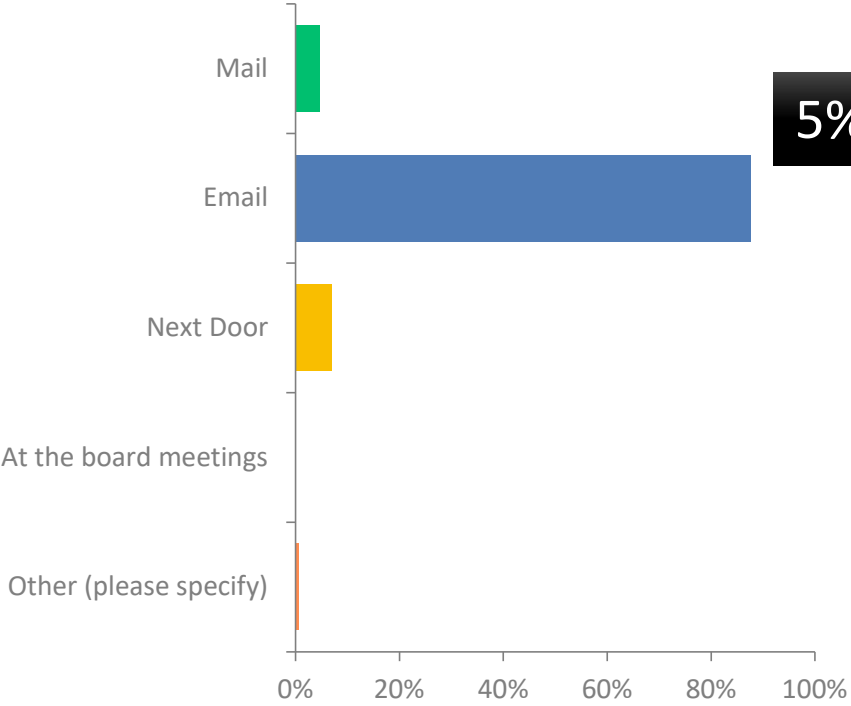
3% have fencing issues

14 responses provided addresses where fence repair is needed



# Q29: My preferred method for receiving communications from IMPOA is

• Answered: 436 Skipped: 41



5% like receiving mail

88% prefer email



# Notable Comments and Trends

- 261 individual comments
- RV/cars/trash on property
- Questions about fire mitigation and tree clearing
- Short Term Rental concerns
- LUR enforcement
- Livestock damage
- Not receiving dues reminders
- Request to ride ATV to/from public lands
- Dark sky awareness
- Request for small lake for fishing
- Belief that we hire cops to give tickets
- More info on groups using the community center
- Loose and barking dogs (all night)
- Water rights

Top mentioned issue: Trashed lots, campers and abandoned vehicles



## Potential Action Items

- Clean up contact list
- Validate contact list to maximize outreach
- Explore ways to increase part time resident awareness and involvement
- Assess and prioritize fence repairs
- Explore ways to increase volunteer awareness and opportunities
- Continue to refine and grow communication strategy
- Communicate the board membership process

We care about all property owners; full time, part time and campers too!